Hospital Lists
Hospital Lists

With Aviva it’s reassuring to know that not only will you have access to top quality medical care, but that you can also choose the hospital that is most convenient for you and your family from the relevant list for your policy.

Our list details the hospitals available on each of our products, giving you access to hospitals which meet high standards for quality of care and offer a comprehensive range of treatments. Each hospital list is colour coded.

You should always telephone our customer service helpline prior to receiving any treatment to confirm that the hospital is recognised by us to provide the type of treatment you require and for the condition that requires treatment.

Please be aware that out-patient CT, MRI and PET scans will only be covered at a diagnostic centre.

Please note
If you receive treatment as an in-patient or day-patient in a hospital that is not either:

- included on your hospital list and recognised by us for the treatment that you need, or
- an NHS pay bed (unless you have the Fair+Square hospital list, where pay-beds aren’t available)

we will calculate the average cost of equivalent treatment across all hospitals, and that average cost is the maximum we will pay. This could leave you with a shortfall that the policy does not cover.

If the actual cost of the treatment is less than the average cost, we will pay the hospital costs in full.

We will cover specialists’ fees up to the limits in our fee schedule.

Key Hospital List
This list indicates the private and NHS hospitals most frequently used by people with medical insurance. Many of the NHS hospitals listed have dedicated private patient units. Please check the facilities that will be made available to you.

In addition to the hospitals shown on this list, your policy also gives you access to NHS pay-beds. Altogether this will give you access to around 800 hospitals countrywide.

Extended Hospital List
This increases the number of hospitals you have access to.

Fair+Square Hospital List
A network of hospitals from some of the largest private hospital providers in the country.

Trust Care Hospital List
The hospitals listed offer dedicated private patient units with comfortable accommodation, normally including a single room with en suite bathroom facilities.

Trust Care Approved Hospitals are sometimes single-specialty hospitals. For example they may offer only cancer treatment or only cardiology. If you choose the Trust Care list, please check to ensure that as well as there being a hospital local to you, it is one which will be able to offer treatment for a range of conditions.

$ indicates those hospitals on the Trust Care List of Approved Hospitals which are single specialty hospitals.

In addition to the hospitals on the Trust Care List you can also use any other NHS hospital agreed in advance with us for in-patient and day-patient treatment. However, please note that these hospitals may not have dedicated private patient facilities, and may not be able to offer single or en suite accommodation, prompt admission or direct settlement of accounts. It’s recommended that you confirm with your specialist prior to admission what standard of facilities are likely to be available to you at non-listed NHS hospitals.

Out-patient Treatment
If you require out-patient consultations, tests or treatment covered by the policy, and they’re not available at a Trust Care hospital, you are not restricted by the Trust Care List and may use any private hospital or consulting room agreed with our customer service team. This does not apply to CT, MRI or PET scans which are only covered at a diagnostic centre.
Signature Hospital List

This list is available for customers based in Scotland or Northern Ireland.

In addition to these hospitals you are also covered to use NHS pay-beds in Scotland or Northern Ireland.

Children

Not all of the private hospitals listed are able to admit children under the age of three for private treatment, although some NHS hospitals are able to do so. Please contact us if you’ve any queries about cover for your children on your policy.

Call us

You should always telephone us prior to making a claim, quoting the policy number and providing details of your condition, the name and address of your specialist, the place and dates of any proposed consultations and treatment, and whether you’re to be admitted as an in-patient, day-patient or out-patient.

Sound Advice

We strongly recommend that you refer to this list before going to see your GP. If they need to refer you to a specialist, ensure that they refer you to a specialist who can admit you to an eligible hospital.

If you have an open referral, with no specialist name, we can help to name the specialists in your area that work out of a hospital on your list. This sometimes means you can get an appointment quicker, as you can arrange an appointment with the specialist that can see you at a time that suits you.
### England

**Bedfordshire**
- Bedford
- Biggleswade
- Luton

**Berkshire**
- Reading
- Slough
- Windsor

**Bristol**
- Bristol
- Bristol Eye Hospital
- Bristol Royal Infirmary

**Buckinghamshire**
- Aylesbury
- High Wycombe
- Milton Keynes

**Cambridgeshire**
- Cambridge
- Peterborough

**Cheshire**
- Chelmsford
- Chester
- Crewe

**Cleveland**
- Darlington

**Cornwall**
- Truro

**Cumbria**
- Carlisle

**Derbyshire**
- Derby

**Devon**
- Barnstaple
- Exeter
- Plymouth

**Dorset**
- Bournemouth

**Durham**
- Darlington

**Essex**
- Basildon

**Gloucestershire**
- Cheltenham
- Gloucester

**Keele**
- North Staffordshire

**Kent**
- Ashford

**Lancashire**
- Blackburn

**Leeds**
- Leeds

**Leicestershire**
- Grantham

**Lincolnshire**
- Lincoln

**Liverpool**
- Liverpool

**London**
- Brentwood
- Ealing
- Finchley
- Harrow
- Havering
- Hounslow
- Islington
- Lambeth
- Lambeth
- Newham
- Richmond
- Bromley
- Camden
- Croydon
- Hackney
- Hammersmith
- Haringey
- Islington
- Kensington
- Lambeth
- Lewisham
- Newham
- Richmond
- Southwark
- Wandsworth

**Northamptonshire**
- Northampton

**Norfolk**
- Norwich

**Nottinghamshire**
- Nottingham

**Oxfordshire**
- Oxford

**Rutland**
- Oakham

**Sheffield**
- Sheffield

**Somerset**
- Bridgwater
- Chard
- Weston-super-Mare

**Southend**
- Southend

**Staffordshire**
- Stafford

**Sunderland**
- Sunderland

**Sussex**
- Brighton
- Chichester
- Horsham

**Swindon**
- Swindon

**Teesside**
- Middlesbrough

**Wakefield**
- Wakefield

**Warwickshire**
- Warwick

**Wiltshire**
- Salisbury

**Worcestershire**
- Worcester

**Yorkshire**
- Leeds

**North Yorkshire**
- Harrogate

**South Yorkshire**
- Rotherham

**West Yorkshire**
- Huddersfield

**York**
- York

### Key

- **EXT** for Extended / Express Care / Exclusive / Company Connect / Company Healthcover
- **TC** for Trust Care / Trust Care Starter
- **FS** for Fair & Square
- **PER** for Personal Care / Select Care / Barclays Additions
- **SIG** for Signature - Scotland and Northern Ireland only, see page 7
### Greater Manchester
- Bolton
- Manchester
- Spire Fylde Coast Hospital
- Duchess of York Hospital
- Manchester Royal Infirmary
- Manchester Royal Eye Hospital - Centre for Vision
- Manchester Children’s Hospital
- NHS Trust - Incorporating Booth Hall & Royal Manchester Children’s Hospital
- Oldham
- Rochdale
- Salford

### Hampshire
- Basingstoke
- Eastleigh
- Havant
- Portsmouth
- Southampton
- Winchester

### Herefordshire
- Hereford

### Hertfordshire
- Harpenden
- Hitchin
- Sawbridgeworth
- Watford

### Isle of Wight
- Newport

### Kent
- Beckenham
- Canterbury
- Cheshunt
- Dartford
- Hythe
- Maidstone
- Margate
- Tunbridge Wells

### Lancashire
- Blackburn
- Blackpool
- Clitheroe
- Lancaster
- Preston
- Nelson
- Morecambe
- Poulton-le-Fylde
- Lytham
- Blackpool
- Blackburn
- Clitheroe
- Lancaster
- Preston
- Nelson
- Morecambe
- Poulton-le-Fylde
- Lytham

### Leicestershire
- Hinckley
- Leicester
- Oadby

### Lincolnshire
- Boston
- Grimsby
- Lincoln
- Scunthorpe

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**London Postal Area**

- SE1, SE5, SE10, SW1, SW7: BMI The Blackwall Hospital
- NW8: British Heart Centre
- W8: Chelsea & Westminster Hospital - Chelsea Wing
- SW5: King's College Hospital
- NW1: BMI Huddersfield Hospital
- WC1: Great Ormond Street Children's Hospital - International & Private Patients' Unit
- SE1: Guy's Hospital - Guy's Nuffield House
- W12: Hammerson Hospital - The Robert & Lisa Sainsbury Wing
- W1: Harley Street Clinic
- W11: Harley Street Hospital
- NW1: Harley Street at University College Hospital (UCHL)
- W1G: The Heart Hospital
- NW1: Highgate Hospital
- NW9: Hospital of St. John & St. Elizabeth
- NW1: Hospital for Tropical Diseases
- SE1: King's College Hospital - Guinevere Clinic
- W1: King Edward VII Hospital (Sir Edward's Wing)
- SW1: London Bridge Hospital
- E8: London Chest Hospital
- W1: London Clinic
- E1: BMI The London Independent Hospital
- EC1: Moorfields Eye Hospital - Cumberworth Wing
- WC1: National Hospital for Neurology & Neurosurgery - Nuffield Wing
- N18: North Middlesex Hospital
- SW19: Parkside Hospital
- W1: Portland Hospital for Women & Children
- W1: Princess Grace Hospital
- W6: Queen Charlotte's Hospital - St. Mark's
- SW9: Royal Brompton National Heart & Lung Hospital - Sir Baghot Wilson Ward
- NW3: Royal Free Hospital
- NW3: Royal Marsden Hospital - Granard House
- WC1: Royal National Throat, Nose & Ear Hospital
- SW17: St. George's Hospital
- W3: St. Mary's Hospital - Linda Wing
- SE1: St. Thomas' Hospital - Westminster Wing
- NW8: Wellington Hospital
- NW1: Western Ophthalmic Hospital
- W1T: Weymouth Street Hospital

**Merseyside**

- L1: University Hospital of Aintree – Sefton Suite
- Plaistow: Liverpool Women's Hospital
- Spire: Liverpool Women's Hospital
- Royal: Liverpool Women's Hospital
- Alder: Royal Liverpool Children's Hospital (Alder Hey)
- St. Helen's: St. Paul's Eye Hospital
- Farfield: Independent Hospital
- Spire: Murray Street Hospital
- Wirral: Wirral Hospital - Park Suite

**Middlesex**

- EN2: BMI The Kings Oak Hospital
- HA1: BMI The Cavel Hospital
- HA9: Harrow Hospital - Private Patients' Unit
- Harrow: Northwick Park & St. Marks Hospitals
- NW3: BMI The Clementine Churchill Hospital
- NW10: BMI Bishops Wood Hospital
- Stanningley: Royal National Orthopaedic Hospital - Ian Morrison/Phillip Newman Ward

**Norfolk**

- IP1: Great Yarmouth
- IP2: James Paget Hospital - Chauncy Suite
- King's Lynn: BMI The Sandringham Hospital
- Norwich: Spire Norwich Hospital
- Norfolk and Norwich University Hospital - Colneyfield Private Patients' Unit

**Northamptonshire**

- NN1: Kettering General Hospital
- NN3: BMI Three Shires Hospital
- NN3: General Hospital

**Nottinghamshire**

- NG5: Arnold
- NG11: Nottingham
- NG8: Nottingham Woodthorpe Hospital
- NG7: Queen's Medical Centre

**Oxfordshire**

- OX1: Banbury
- OX1: The Forchette Private Hospital
- OX1: Horton General Hospital
- OX1: Churchill Hospital
- OX1: Nuffield Health Manor Hospital Oxford
Key

Extended / Express Care / Exclusive / Company Connect / Company Healthcover  EXT  ✔

Capital Option. These Hospitals are not available if you have the Capital Option  ⬗

Trust Care / Trust Care Starter  TC  ✔

Fair & Square  FS  ✔

Personal Care / Select Care / Barclays Additions  PER  ✔

Signature - Scotland and Northern Ireland only, see page 7  SIS  ✔

Shropshire

Oswestry ✔ ✔ ✔  Robert Jones and Agnes Hunt Orthopedic Hospital - Ludlow Ward
Shrewsbury ✔ ✔ ✔  Nuffield Health Shrewsbury Hospital
Telford ✔ ✔ ✔  Princess Royal Hospital - Apley Ward

Somerset

Bath ✔ ✔ ✔  BMI The Bath Clinic
Taunton ✔ ✔ ✔  Nuffield Health Taunton Hospital
Weston Super Mare ✔ ✔ ✔  Taunton & Somerset Hospital - Parkside Suite
Yeovil ✔ ✔ ✔  Yeovil District Hospital - Kingston Ward

Staffordshire

Burton upon Trent ✔ ✔ ✔  Burton Hospital - The Burton Clinic
Newcastle under Lyme ✔ ✔ ✔  Nuffield Health North Staffordshire Hospital
Stafford ✔ ✔ ✔  Rowley Hospital

Suffolk

Bury St. Edmunds ✔ ✔ ✔  BMI St Edmunds Hospital
Ipswich ✔ ✔ ✔  Nuffield Health Ipswich Hospital
Ipswich Hospital NHS Trust ✔ ✔ ✔

Surrey

Ashford ✔ ✔ ✔  Ashford Hospital
Camberley ✔ ✔ ✔  St. Helier Hospital
Camberley ✔ ✔ ✔  North Downs Hospital
Chertsey ✔ ✔ ✔  BMI The Runnymede Hospital
Croydon ✔ ✔ ✔  BMI Shirley Oaks Hospital
Epsom ✔ ✔ ✔  Epsom General Hospital - Northey Suite
Farnham ✔ ✔ ✔  Spire Clare Park Hospital
Frimley ✔ ✔ ✔  Frimley Park Hospital - Parkside Suite
Guildford ✔ ✔ ✔  BMI Mount Alvernia Hospital
Hersham ✔ ✔ ✔  Spire Garthwood Hospital
Kingston ✔ ✔ ✔  BMI The Coombe Wing - Kingston Hospital
New Victoria Hospital ✔ ✔ ✔
North Cheam ✔ ✔ ✔  St. Anthony's Hospital
Sutton ✔ ✔ ✔  Royal Marsden Hospital - Robert Tiffany Ward
Woking ✔ ✔ ✔  Nuffield Health Woking Hospital

Sussex, East

Brighton & Hove ✔ ✔ ✔  Nuffield Health Brighton Hospital
Crawley ✔ ✔ ✔  Royal Sussex County Hospital
Eastbourne ✔ ✔ ✔  Spire Montefiore Hospital
Eastbourne District General Hospital - Michelmor Private Patients Unit ✔ ✔ ✔
Hastings ✔ ✔ ✔  Horder Centre for Arthritis
Hastings ✔ ✔ ✔  BMI The Executive Private Hospital
West Sussex ✔ ✔ ✔  Spire Sussex Hospital
Winchester ✔ ✔ ✔  BMI Goring Hall Hospital
Westbourne ✔ ✔ ✔  Spire Wotton Hospital - The Downslands Suite

Sussex, West

Chichester ✔ ✔ ✔  St Richard's Hospital - The Chichester Suite
East Grinstead ✔ ✔ ✔  Midhurst Surgical Centre
Haywards Heath ✔ ✔ ✔  Nuffield Health Haywards Heath Hospital
Worthing ✔ ✔ ✔  BMI Worthing Hospital - Worthing Hospital - The Downslands Suite

Tyne & Wear

Newcastle ✔ ✔ ✔  Freeman Hospital
General Hospital ✔ ✔ ✔
Nuffield Health Newcastle-upon-Tyne Hospital ✔ ✔ ✔
Royal Victoria Infirmary - The Bishop Ward ✔ ✔ ✔
Washington ✔ ✔ ✔  Spire Washington Hospital

Warwickshire

Leamington Spa ✔ ✔ ✔  Nuffield Health Warwickshire Hospital
Warwick ✔ ✔ ✔  Warwick Hospital

West Midlands

Birmingham ✔ ✔ ✔  Birmingham Women's Hospital
Children's Hospital ✔ ✔ ✔
Royal Orthopedic Hospital ✔ ✔ ✔
Caversley ✔ ✔ ✔  BMI The Marden Hospital
Edgbaston ✔ ✔ ✔  BMI The Priory Hospital
BMI The Edgbaston Hospital ✔ ✔ ✔
Queen Elizabeth Hospital - The Edgbaston Suite ✔ ✔ ✔
The Worcester Centre ✔ ✔ ✔
Halesowen ✔ ✔ ✔  West Midlands Hospital
Little Aston ✔ ✔ ✔  Sand Little Aston Hospital
Solihull ✔ ✔ ✔  Spire Parkway Hospital
Wolverhampton ✔ ✔ ✔  Nuffield Health Wolverhampton Hospital
### Key

| Extended / Express Care / Exclusive / Company Connect / Company Healthcover | EXT | ✓ |
| Capital Option, These Hospitals are not available if you have the Capital Option | | |
| Trust Care / Trust Care Starter | TC | ✓ |
| Fair & Square | FS | ✓ |
| Personal Care / Select Care / Barclays Additions | PER | ✓ |
| Signature - Scotland and Northern Ireland only, see page 7 | SIG | ✓ |

### Wiltshire

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<td>The Great Western Hospital - The Shalbourne Suite</td>
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### Worcestershire

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### Yorkshire, East Riding of

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### Yorkshire, South

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### Yorkshire, West

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### Channel Islands

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N.B. Our hospital lists are regularly updated and these details should be taken as an indication only. If you take out a policy with us, before seeking treatment from any hospital, please contact our Customer Service Helpline on 0800 158 3333. We will be able to advise you of any changes.